RISK AND INSURANCE · RM.INCIDENTS

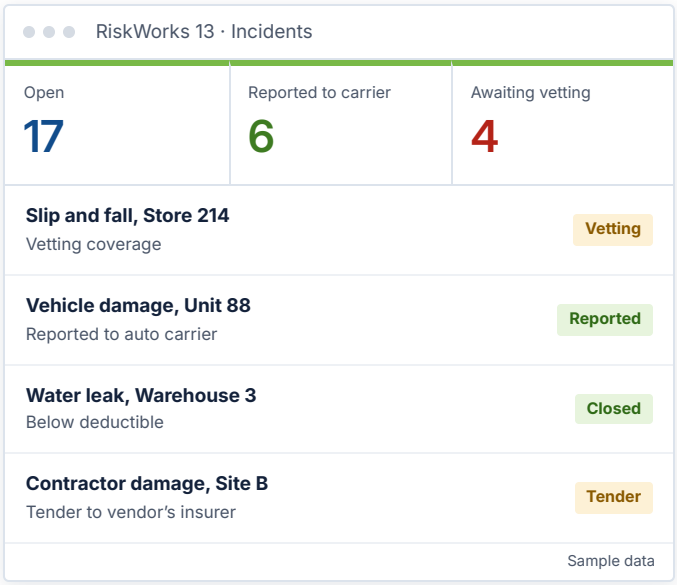
Incident Reporting

Incident reporting software

Capture incidents once, decide whether insurance applies, and report to your carrier when it does.

The problem

Incidents are reported by phone, email and paper forms, so details are lost and carriers hear late. Late notice can put coverage at risk and raises claim costs, and without one record nobody decides consistently whether an incident belongs with your insurer, a vendor's insurer or nowhere.



WHERE IT HITS YOUR TOTAL COST OF RISK



Premiums 32%
Not directly affected.

Retained losses 62%
Earlier notice protects coverage and lowers claim costs.

Cost to manage risk 6%
In this example, reporting and managing claims takes about 720 staff hours a year, roughly $52,000.

Typical split from the Exigis Risk Diagnostic's example, a public agency with a $1.2 billion budget. Take the diagnostic to see your own.

How it works

1. **Incident reported**
2. **Routed and investigated**
3. **Coverage vetted**
4. **Reported to carrier, or closed**

Who uses it

Risk, safety, HR and facilities teams, plus the supervisors and employees who report incidents.

Why Exigis

- Independent, privately owned and a certified minority business enterprise (MBE), since 2002
- SOC 2 Type II audited controls; no offshore staff
- Software plus Exigis specialists, at the service level you choose
- Clients include IBM, Pfizer, Mars, Honda, the Port Authority of New York and New Jersey, MTA and San Francisco International Airport

24	150,000+	11 years	4–8 weeks	95.8%
years running risk and insurance programs	insurance documents processed a year	our average client relationship	typical rollout, kickoff to go-live	customer retention

What it does

Report from anywhere

A short web form on your intranet or public site, open to employees without a full account.

Forms that fit the incident

Configurable forms for each incident type and line (workers' compensation, employment practices, auto, general liability, property), including near misses.

Documents and photos

Attach photos, witness statements, police reports and other documents to each incident.

Supervisor and witness input

Supervisors and witnesses add details through a secure link, without a full account.

Routing

Incidents go to the right owner by type, location and severity, with your notifications.

Coverage vetting

Decide whether your policy applies, or whether a vendor's insurance should respond, before anything goes to a carrier.

Carrier notice

When coverage applies, report to your carrier or TPA with the details they need. Claims are then managed in their system.

Follow-up tasks

Assign corrective actions from an investigation and track them to closure.

Trends and full record

Spot repeat incidents by location, type and cause, with every action and message logged and ad-hoc reports in real time.

Questions

Does Incident Reporting manage claims?

No. It captures and vets incidents and reports them to your carrier or TPA. Claims are then managed in their system.

Can we report near misses?

Yes. Near misses get their own form, so patterns surface before anyone is hurt.

Built on RiskWorks

Every application shares one platform, so adding a process means configuring an application, not buying another system.

Workflows · Business rules · Hierarchies · Role-based access · Documents and notices · Dashboards and reporting · Audit trail · RiskWorksAPI · AI document reading

Connected and supported

Integrations: Workday, Oracle, SAP Ariba, JD Edwards, PeopleSoft and MRI, and any other system through RiskWorksAPI.

Support: a single point of contact for your program, with live chat, email and phone support for your users and your third parties.

Security: SOC 2 Type II, named users only, and your data is never used to train outside AI models.

Start with the free Risk Diagnostic

your approximate total cost of risk, compared with your industry, then review it with an Exigis analyst at no cost.

exigis.com/risk-diagnostic

or call (800) 928-1963