RISK AND INSURANCE · RM.DOCUMENTS AND RM.EXPERTS

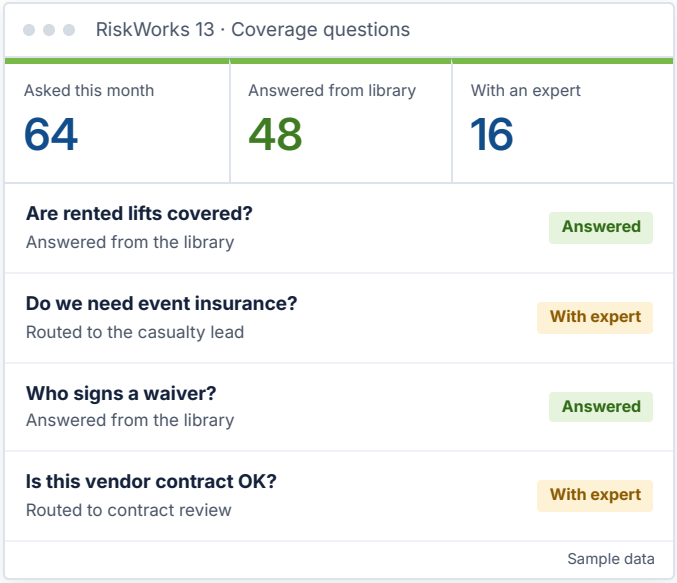
Knowledge Management

Answer coverage questions once

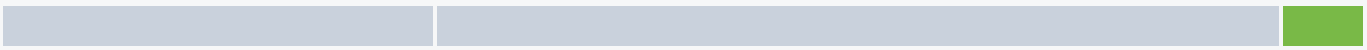
Keep policies, procedures and FAQs in one library, and route questions to the right subject matter expert.

The problem

Staff ask risk management the same questions again and again, and the answers live in individual inboxes. Answers vary by who replies, the risk team spends its time on repeats, and when someone leaves, what they knew leaves too.



WHERE IT HITS YOUR TOTAL COST OF RISK



Premiums 32%
Not directly affected.

Retained losses 62%
Not directly affected.

Cost to manage risk 6%
In this example, educating the workforce and answering questions takes about 140 staff hours a year, roughly $10,000.

Typical split from the Exigis Risk Diagnostic's example, a public agency with a $1.2 billion budget. Take the diagnostic to see your own.

How it works

1. Question asked
2. Library and FAQs searched
3. Routed to an expert if needed
4. Answer saved to the library

Who uses it

Risk management teams supporting a large organization.

Why Exigis

- Independent, privately owned and a certified minority business enterprise (MBE), since 2002
- SOC 2 Type II audited controls; no offshore staff
- Software plus Exigis specialists, at the service level you choose
- Clients include IBM, Pfizer, Mars, Honda, the Port Authority of New York and New Jersey, MTA and San Francisco International Airport

24	150,000+	11 years	4–8 weeks	95.8%
years running risk and insurance programs	insurance documents processed a year	our average client relationship	typical rollout, kickoff to go-live	customer retention

What it does

Document library

Policies, coverage summaries, procedures and forms in one searchable place.

FAQs

Self-service answers to common questions.

Expert routing

Questions go to the right expert, with answers saved for next time.

Most common questions

Publish an annual list of the most common risk management questions.

Publishing and versions

Post, edit and publish content and documents in common formats (PDF, Word, Excel, PowerPoint, video and more), with full revision history.

Organized your way

Classify content by type, topic, author or audience, and rank it by popularity, feedback and date.

Subscriptions

Users sign up for alerts when new content is published on a topic or by an author.

Questions

What goes in the library?

Policies, coverage summaries, procedures, forms and FAQs.

Who answers questions the library cannot?

The question goes to the expert for that topic, and the answer is saved for the next person who asks.

Built on RiskWorks

Every application shares one platform, so adding a process means configuring an application, not buying another system.

Workflows | Business rules | Hierarchies | Role-based access | Documents and notices | Dashboards and reporting | Audit trail | RiskWorksAPI | AI document reading

Connected and supported

Integrations: Workday, Oracle, SAP Ariba, JD Edwards, PeopleSoft and MRI, and any other system through RiskWorksAPI.

Support: a single point of contact for your program, with live chat, email and phone support for your users and your third parties.

Security: SOC 2 Type II, named users only, and your data is never used to train outside AI models.

Start with the free Risk Diagnostic

your approximate total cost of risk, compared with your industry, then review it with an Exigis analyst at no cost.

exigis.com/risk-diagnostic

or call (800) 928-1963